

# The Outlet

April 2021

*A monthly publication for members of Riverland Energy Cooperative*

## Appliance recycling rebates

Riverland Energy offers a \$25 rebate on refrigerator, freezer and air conditioning recycling. A rebate form is required and can be found on our website at [riverlandenergy.com](http://riverlandenergy.com).

## Underground Inspections

In order to continue providing you with reliable electric service, maintenance and inspections are performed on underground transformers and cabinets. Our contractor, Karcz Utility Services, will be doing the work, which will be taking place this spring and continue throughout the summer. The areas they will be working include Centerville, Cochrane, Cream, Glencoe, Hegg and Pleasantville substations. The inspectors will need access to the boxes, so please remove any obstruction on or around them. For additional information contact the operations department at 800-411-9115.

## View our outage map online for live outages

You can access our outage map to view current outages we are working to restore. You can view this by clicking on "Outage Map" at the top of our home page at [riverland-energy.com](http://riverland-energy.com).

## Solar installation companies claiming to work for local co-op

Riverland Energy Cooperative has had multiple reports of a solar vendor visiting members in its service territory to talk about solar installation. According to members who have reached out to Riverland Energy, they have claimed to be working in partnership with the co-op to install solar on individual homes. Riverland members have also said they were given a short time to make a decision, high pressure sales. Contractors typically do not require fast decisions to purchase. As a practice, we do not endorse or partner with any specific solar vendor on residential installations as we work with many different vendors based on the member's choice of vendor. It is best to get multiple bids for your potential solar installation.

Riverland Energy urges its members to not sign any contracts with a vendor until you have talked with Riverland Energy first. If you have questions about installing solar at your home or business, please reach out to the co-op by calling 800-411-9115.

## Lineworker Appreciation Day April 12

Our dedicated lineworkers are proud to represent Riverland Energy Cooperative and they deserve all the appreciation and accolades that come their way on Lineworker Appreciation Day.

Our lineworkers are fearless, committed, and critical to our success. We say THANK YOU to our line personnel on Lineworker Appreciation Day!

**Build. Maintain.  
Repair. Repeat.  
That's how  
lineworkers  
power our lives.**



## Energy Efficiency Tip of the Month

Some manufacturers set water heater thermostats at 140 degrees, but most households usually only require them to be set at 120 degrees.

Consider lowering your water heater's temperature to save energy and slow mineral buildup in the heater and pipes.



Source:  
[www.energy.gov](http://www.energy.gov)

## General Manager's Message

### No rate increase for 2021



After an unprecedented year like 2020, we are excited to inform our membership that we do not anticipate any changes in your electric rates in 2021.

While your Cooperative is able to maintain your rates right now, there is no guarantee rates will not have to be changed in the future. The energy markets are constantly fluctuating and changes in the weather, natural gas supplies and government regulations could all result in rate changes down the road. Your Cooperative's board and employee team continue to work diligently to help hold the line on rate increases.

Best regards,

Jerry Sorenson

### NEED HELP WITH ENERGY COSTS?

Contact your county's provider at the number below:

#### Trempealeau County:

**Trempealeau Co. Social Services:**

715-538-2311

**Western Wisconsin E.O.C.:**

715-985-2391

#### Buffalo County:

**Buffalo County Human Services:**

608-685-4412

#### La Crosse County:

**La Crosse Co. Human Services:**

608-785-5582

**Salvation Army:** 608-782-6126

**CouleeCap:** 608-634-4575

## OPERATING STATISTICS



Kristina Marsolek,  
Accounting  
Supervisor

	Monthly		Year-to-date	
	Feb. 2020	Feb. 2021	2020	2021
KWHS PURCHASED	24,891,577	27,166,197	52,134,935	54,731,125
KWHS SOLD	23,505,953	26,149,930	49,516,787	52,655,459
REVENUE	3,107,138	3,424,699	6,526,203	6,949,612
COST OF PURCHASED POWER	2,031,818	2,056,591	4,282,887	4,228,205
OTHER EXPENSES	1,213,931	1,094,829	2,533,962	2,195,046
OPERATING MARGINS	(138,611)	273,279	(290,646)	526,361
NON-OPERATING MARGINS	6,420	6,258	16,012	45,421
CAPITAL CREDITS-ASSOC. ORGANIZATIONS	62,783	79,384	132,341	163,209
TOTAL MARGINS	(69,408)	358,921	(142,293)	734,990

**QUOTE OF THE MONTH:** "No one can make you feel inferior without your consent." - Eleanor Roosevelt

# Riverland Energy to hold its Annual Appliance & Electronics Recycle Drive in May

Riverland Energy will be holding its Annual Appliance & Electronics Recycle Drive May 12, 13 and 14 at all three office locations. Members can drop materials off at the co-op's office locations on the respective recycling dates. Riverland Energy and Dynamic Lifecycle Innovations will recycle many items at no charge. Cash or check payment is due at the drop-off site. Members are asked to bring a copy of their electric bill as proof of co-op membership for refrigerators, freezers and air conditioners. The list of items can be found below.

## APPLIANCE & ELECTRONICS RECYCLE DRIVE

**Wednesday, May 12**  
Arcadia REC  
N28988 State Rd 93  
8:00 a.m. - 1:00 p.m.

**Thursday, May 13**  
Alma REC  
1225 S. Main St.  
8:00 a.m. - 1:00 p.m.

**Friday, May 14**  
Holmen REC  
1800 Granary St.  
8:00 a.m. - 1:00 p.m.

### ACCEPTED ITEMS - FREE

Cable Boxes (FREE)  
Cables & Cords (FREE)  
Cameras & Camcorders (FREE)  
Cassette Tapes (FREE)  
Cell Phones/PDAs & Chargers (FREE)  
Clocks (FREE)  
Coffee Makers (FREE)  
Desktop Computer Towers (FREE)  
Docking Stations (FREE)  
DVD/VHS/Blu-Ray Players (FREE)  
DVD Disks & VHS Tapes (FREE)  
External Drives (All types) (FREE)

Fans (FREE)  
Fax Machines (FREE)  
Hair Dryers (FREE)  
Holiday Lights (FREE)  
Ink & Toner Cartridges (FREE)  
Laptops (FREE)  
Land line Phones (FREE)  
Monitors (FREE)  
MP3 & iPod Players (FREE)  
Projectors (FREE)  
Radios (FREE)  
Satellite Dishes & Receivers (FREE)

Scanners (FREE)  
Servers (FREE)  
Stereos & Speakers (FREE)  
Toasters (FREE)  
UPS & Jump Starters (FREE)  
Vacuum Cleaners (FREE)  
Video Game Consoles (FREE)

### ACCEPTED ITEMS - FOR A FEE

Refrigerators (limit 2 per member)	* FREE (non-member pays \$15)
Freezers (limit 2 per member)	* FREE (non-member pays \$15)
Air Conditioners (limit 2 per member)	* FREE (non member pays \$15)
TV's- All Types (limit 3 per member)	\$20
Printers & Copiers	\$5
Monitors	\$5
Microwaves	\$2
Humidifiers	\$2
Washers	\$5
Dryers	\$5
Dishwashers	\$5
Stoves	\$5
Furnaces	\$5
Dehumidifiers	\$15

\* Refrigerators, freezers, and air conditioners are only free to Riverland Energy members. All others will pay \$15. Bring a copy of your electric bill to qualify.

### ITEMS NOT ACCEPTED

Bulbs  
Capacitors  
Gas Cylinders  
Liquids  
Medical Waste  
Ballasts  
Radioactive Waste  
Smoke Detectors  
Vape Pens

Recycling by:

Dynamic Lifecycle Innovations  
Onalaska, WI  
877-781-4030  
[www.dynamicrecycling.com](http://www.dynamicrecycling.com)

## Community Cares Report

More than \$1,500 in grants will fund non-profit and local organizations and projects in our service area that benefit the community. Each organization will receive a \$325 grant. The Spring projects funded include:

- **Community Parking Lot Food Pantry:** *Based in Arcadia, funds would provide assistance in supplying food.*
- **Hope4U Suicide Awareness:** *Assisting in funding for educational programs, literature, and support for those affected by suicide.*
- **Lyster Quilting Group:** *Purchase material for making quilts for needy families, the homeless, and victims of fires, floods, etc.*
- **Restorative Ink, Inc.:** *Assist victims of domestic violence and human trafficking in tattoo removal that was forcibly placed.*
- **St. Boniface Child Care:** *Summer care program for school age students to provide supplies, staffing, and other expenses.*

Community Cares is funded by participating REC members who round up their electric bills to the nearest dollar each month. The program provides charitable contributions to nonprofit organizations that offer programs and support projects to enhance the quality of life for those within the communities served by the cooperative. Grants will be awarded again in October.

## Support Renewable Energy

For as little as \$1.00 per month you can support renewable energy without owning your own equipment through our Evergreen program.

There's no limit on the number of blocks that can be purchased. You pay \$1.00 for each block of 100 kilowatt-hours monthly.

The payments are used to cover the additional costs required to provide energy from renewable energy sources above and beyond the state requirements.

Fill out the form online or stop in to one of our offices to sign up.



## Generate Safely.

Never use a portable generator indoors.

Do not plug generators into standard electrical outlets.

Use heavy-duty extension cords to connect appliances into the generator.

Start the generator before connecting appliances.



**RIVERLAND**  
Energy Cooperative

® Your Touchstone Energy® Cooperative

**Headquarters:**  
N28988 State Rd 93  
P.O. Box 277  
Arcadia, WI 54612

**Branch Office:**  
1800 Granary St.  
Holmen, WI 54636

**Office Hours**  
Monday - Friday  
7:30 a.m. - 4:00 p.m.

**Phone:**  
800-411-9115  
608-323-3381

**Outages & Emergencies**  
Call 800-927-6206,  
24 hours a day

[www.riverlandenergy.com](http://www.riverlandenergy.com)