

The Outlet

November 2024

HONORING OUR VETERANS

TO ALL THE VETERANS, PAST AND PRESENT, WE ARE FOREVER GRATEFUL FOR YOUR DEDICATION AND COMMITMENT TO PROTECTING OUR NATION.

Thanksgiving Closing

Riverland Energy will be closed

November 28-29 in observance of the Thanksgiving holiday.

Call 800-927-6206 to report outages 365/24/7. You can also report outages through SmartHub and text messages.



ENERGY EFFICIENCY TIP OF THE MONTH

If you're heading out of town during the holiday season, remember to set your home to vacation mode. You can save energy while you're away by lowering your thermostat a few degrees or creating an "away" schedule with a smart or programmable thermostat. Newer water heaters include a vacation mode setting to help you save on water heating costs, or you can simply lower the temperature manually.

Small actions can stack up to energy savings too. Unplug devices that consume energy when they're not in use, including phone chargers, toothbrush chargers, TVs and gaming consoles.

Interruptible Heat Test November 20

This is a reminder that the 2024 Winter Preparedness Test for Interruptible Heat (Dual Fuel or Load Management) Accounts is on **Wednesday, November 20**. If you use Riverland Energy's interruptible heating, your system will be tested.

Approximate timeline for the event will be:

- 06:55 A.M. - Loads will begin to be interrupted
- 07:00 A.M. - All Loads will be interrupted
- 10:00 A.M. - Diversified restoral will begin
- 11:00 A.M.- All loads will be fully restored

At that time, the electricity powering your electrical heating system will be interrupted and cause your backup heating system to operate. This test makes sure your backup heating system works and is keeping your home comfortable during load control periods this winter. It also checks that the control equipment is working properly.

If you have any questions, please call us at 800-411-9115.

OPERATING STATISTICS

	September			
	Monthly		Year-to-date	
	2023	2024	2023	2024
KWHS PURCHASED	23,267,195	23,175,742	230,331,128	220,264,041
KWHS SOLD	22,645,783	22,756,713	222,590,829	214,006,215
REVENUE	\$3,560,300	\$3,710,195	\$32,964,245	\$33,626,041
COST OF PURCHASED POWER	\$2,174,930	\$2,079,946	\$19,087,262	\$18,846,936
OTHER EXPENSES	\$1,399,581	\$1,579,776	\$13,069,864	\$13,895,107
OPERATING MARGINS	\$(14,211)	\$50,473	\$807,119	\$883,998
NON-OPERATING MARGINS	\$6,754	\$4,754	\$80,091	\$77,671
CAPITAL CREDITS-ASSOC. ORGANIZATIONS	<u>\$316,408</u>	<u>\$209,482</u>	<u>\$867,818</u>	<u>\$1,048,845</u>
TOTAL MARGINS	\$308,951	\$264,709	\$1,755,028	\$2,010,514

New Employees to Riverland



Ryan Stalsberg accepted the position of Journeyman Lineworker and started in June.

Ryan completed his apprenticeship training at Chippewa Valley Technical College, Eau Claire, WI. Prior to Riverland, Ryan worked for Dairyland Power as a Journeyman. Welcome Ryan!

Emily Dregney accepted the position of HR/Administrative Assistant and started in August.



Emily graduated from UW-La Crosse in May. Prior to Riverland, Emily completed an internship with the City of La Crosse. Welcome Emily!



Sam Turner accepted the position of Journeyman Lineworker and started in September. Sam

completed his apprenticeship training at Chippewa Valley Technical College, Eau Claire, WI. Prior to Riverland, Sam was a Journeyman for Sauk City Utilities. Welcome Sam!

Rebate Paperwork Due Dec. 27

Riverland Energy Cooperative has rebates available for members who purchase items that promote energy efficiency and conservation. ENERGYSTAR rated appliances, appliance recycling, central air conditioners, heat pumps and various types of lighting are included on the 2024 rebates forms. Agricultural and commercial rebates are also available. Our November magazine had the due date of December 31 but due to processing times we have moved the due date to December 27.

Important details:

- Only items that were purchased and installed between Jan. 1, 2024 and Dec. 31, 2024 are eligible.
- Review the rebate form to make sure all items and certifications are submitted in order for the form to be reviewed.
- Appliances must have the ENERGY STAR logo on the appliance. Send the logo in along with your rebate form and invoice.

Rebate forms are available at riverlandenergy.com or at any of our offices. Please review the rebate form prior to making purchases to ensure your item meets the rebate requirements for energy efficiency. Rebates will show as a credit on your bill. If you have any questions on rebates, please call us at 800-411-9115.

If you need financial assistance, we suggest you contact one of the following agencies:

Buffalo County:
Buffalo County Human Services
(608) 685-4412

Energy Services, Inc.:
(800) 506-5596 or
energyandhousing.wi.gov

La Crosse County:
La Crosse County Human Services
(608) 785-5582

WI Help for Homeowners:
(855) 246-6394 or
homeownerhelp.wi.gov

Trempealeau County:
Social Services: (715) 538-2311
Western Dairyland E.O.C.:
(715) 985-2391

DON'T FORGET

to ready your car for winter

Check the:

- lights
- brakes
- fluids
- wipers
- battery

 Safe
Electricity.org®

