

The Outlet

Riverland Energy Cooperative

MAY 2024

APPLIANCE & ELECTRONICS RECYCLING DRIVE

Tuesday, June 11

Arcadia REC
N28988 State Rd 93
7:30 a.m. - 1:00 p.m.

Wednesday, June 12

Alma REC
1225 S. Main St
7:30 a.m. - 1:00 p.m.

Thursday, June 13

Holmen REC
1800 Granary St.
7:30 a.m. - 1:00 p.m.

ACCEPTED ITEMS - FOR A FEE

Riverland electric bill is not required for these items

ALL MEMBERS ARE REQUIRED TO PAY FOR BILLABLE ITEMS

TVs (All types) (limit 3 per member).....	\$20 each
Computer monitors.....	\$10 each
Microwaves.....	\$10 each
Humidifiers.....	\$10 each
Washers.....	\$10 each
Dryers.....	\$10 each
Dishwashers.....	\$10 each
Stoves.....	\$10 each
Furnaces.....	\$10 each
Water Heaters.....	\$10 each
Dehumidifiers.....	\$20 each

APPLIANCES - FREE

These items require your Riverland bill to qualify

Refrigerators (limit 2 per member)... *FREE (Non-member pays \$20 ea.)
Freezers (limit 2 per member)..... *FREE (Non-member pays \$20 ea.)
Air Conditioners (limit 2 per member. *FREE (Non-member pays \$20 ea.)



Recycling by:
Dynamic Lifecycle Innovations
Onalaska, WI

www.thinkdynamic.com

ACCEPTED ELECTRONICS - FREE

Cable Boxes (FREE)	Laptops (FREE)
Cables & Cords (FREE)	Landline Phones (FREE)
Cameras & Camcorders (FREE)	MP3 & iPod Players (FREE)
Cassette Tapes (FREE)	Projectors (FREE)
Cell Phones/PDAs & Chargers (FREE)	Radios (FREE)
Clocks (FREE)	Satellite Dishes & Receivers (FREE)
Coffee Makers (FREE)	Scanners (FREE)
Copiers & Printers (FREE)	Servers (FREE)
Desktop Computer Towers (FREE)	Stereos & Speakers (FREE)
Docking Stations (FREE)	Toasters (FREE)
DVD/VHS/Blu-Ray Players (FREE)	UPS & Jump Starters (FREE)
External Drives (All types) (FREE)	Vacuum Cleaners (FREE)
Fans (FREE)	Video Game Equip. (FREE)
Fax Machines (FREE)	
Hair Dryers (FREE)	
Holiday Lights (FREE)	

ITEMS NOT ACCEPTED

Batteries	Liquids
Ballasts	Medical & Radioactive Waste
Bulbs/Lamps	Medical & Lab Equipment
Capacitors	Vape Pens
Gas Cylinders	Smoke Detectors
Ink & Toner Cartridges	Treadmills/Exercise Equipment

OPERATING STATISTICS

Kristina Marsolek, Finance Manager

	Monthly		Year-to-date	
	March 2023	March 2024	2023	2024
KWHS PURCHASED	24,946,058	224,944,226	82,410,108	77,667,519
KWHS SOLD	24,003,638	24,044,976	79,283,624	75,094,201
REVENUE	3,310,095	3,505,569	10,455,208	10,665,871
COST OF PURCHASED POWER	1,888,010	1,826,922	6,401,992	5,983,011
OTHER EXPENSES	1,260,178	1,400,128	3,654,089	4,016,230
OPERATING MARGINS	161,907	278,519	399,127	666,630
NON-OPERATING MARGINS	7,305	5,916	23,082	36,134
CAPITAL CREDITS-ASSOC. ORGANIZATIONS	65,607	59,439	225,092	197,008
TOTAL MARGINS	234,819	343,874	647,301	899,772

★ OUR OFFICES WILL BE CLOSED ON MONDAY, MAY 27 FOR MEMORIAL DAY. ★

OUTAGES CAN BE REPORTED 24/7 BY CALLING 800-927-6206.

HAVE A SAFE AND ENJOYABLE HOLIDAY! ★

Rates - Effective May 1, 2024

General Service Single Phase

Base Service Charge	\$1.38/day
Energy Charge	\$0.12177 /kWh
Demand Charge (6 a.m. - 9 p.m. 7 days/week)	\$1.00 kW

General Service Time-of-Use

Base Service Charge	\$1.38/day
Energy Charge	
On-Peak: (1 p.m. - 6 p.m., M-F, June, July, Aug.)	\$0.34776/ kWh
Off-Peak:	\$0.10469/ kWh
Demand Charge (6 a.m. - 9 p.m. 7 days/week)	\$1.00 kW

Dual Fuel

Base Service Charge	\$0.296/day
Energy Charge	
(Oct. 1 - May 31)	\$0.0661/kWh
(June 1 - Sept. 30)	\$0.12177/kWh
Demand Charge	
(Oct. 1 - May 31)	\$0.00/kW
(June 1 - Sept. 30, 6 a.m. - 9 p.m.)	\$1.00/kW

For more details and more rate options, visit our website or call our office at 80-411-9115.

Bill Payment Options

Riverland Energy Cooperative has multiple payment options:

ACH (Auto Pay): Set your bill on auto pay through your checking, savings or credit card to be paid the 20th of each month.

Online: Pay your bill online with SmartHub Login (registration required) or SmartHub Pay Now (one-time payment – no registration required)

Phone: Call 888-220-8233 and make a payment with your credit/debit card through our automated IVR system 24/7.

Mail: Send your payment to: REC, P.O. Box 277, Arcadia, WI 54612.

Office: Stop in one of our offices to pay or use the night deposit box boxes at the Holmen or Arcadia offices.

Prepaid: Sign up for our prepaid billing option to pay towards your electric account as you choose. You purchase electricity before you use it.

Call our office or visit our website to learn more about these payment options.

Avoiding late fees and disconnects

If your account is delinquent, Riverland Energy Cooperative will send you a notice at least 10 days before electric service disconnection. If you do not reconcile your account, you may receive a telephone call stating that your account is past due. This will be your final electric service disconnect notice. You will be subject to pay all electric charges and fees associated with the disconnection policy.

If your total amount is in a **RED circle**, you did not pay your bill from the previous month and the new bill was processed, putting your account in a past due disconnect status.

If the balance is not paid on or before the due date, your location could be charged a collection fee along with being disconnected on the disconnect date.

If your location is disconnected for nonpayment, you will be responsible for paying all collection, disconnect, reconnect, and all other fees prior to your service being reconnected.



Members helping members

Members can help family, friends, neighbors, or even strangers stay current on their electric bill. If you would like to help a member by paying \$50, \$100, \$200 or any amount desired towards their electric bill, please send a check with the member's name, address and phone number.

Contact us at 800-411-9115 for more details.

Energy Assistance

If you need financial assistance, we suggest you contact your local agency. The list of agencies can be found on our website at riverlandenergy.com