

The Outlet

JULY 2024

Member Appreciation Event coming in October!

October 1, 2024 is the date set for our Member Appreciation Day event. It will be held at the Onalaska Omni Center from 4:00-7:00 p.m. Watch for details!

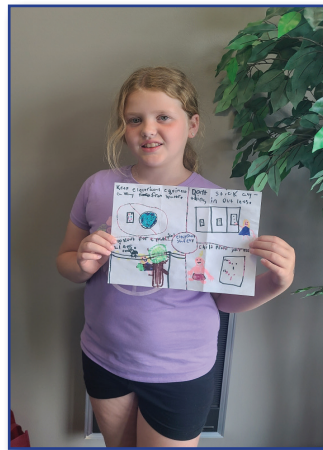
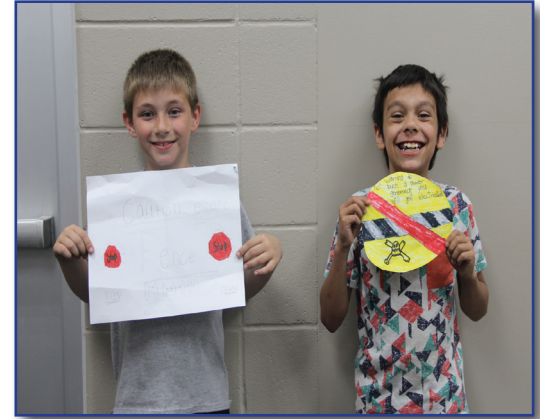
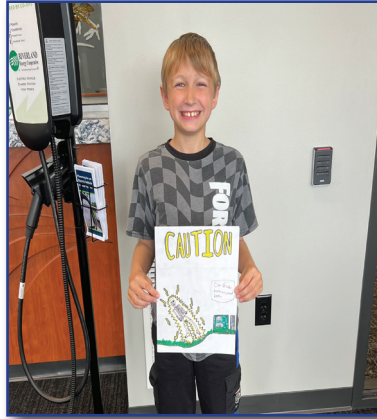
Recycle Drive 2024

Thank you to all who participated in our recycle drive and dropped off items to be recycled. Seven semi-loads of appliances and electronics were hauled away to be recycled.

Riverland Energy teamed up with Dynamic Lifestyle Innovations to put on the event and offered free and low-cost recycling for old appliances and electronics that they no longer wanted and are no longer energy efficient.

The event was held in the beginning of June at all three Riverland Energy locations.

Congratulations to our Safety Poster Contest Participants!



Community Cares Grant Applications Due August 20



Spare change for community needs.

The Community Cares Funds are collected from members who voluntarily have their monthly bill rounded up to the next dollar. The funds are held separately from the Riverland Energy operating accounts and are administered through the Community Cares Foundation Board. Applications for funding are considered by the Community Cares Board twice a year.

Grants are awarded to local non-profits, schools, and community-based organizations for projects involving community service, economic development, education and youth, and disaster relief.

For more information and to apply, visit our website at riverlandenergy.com. The deadline to apply is August 20, 2024.





Billing Options Made Easy

Riverland Energy Cooperative understands how busy life can get. Whether working, getting kids to activities, spending time with family, or running errands, it can be easy to forget to make a payment. Luckily, Riverland Energy offers many ways to pay your bill, so you can use the most convenient payment option for your lifestyle!

BILL PAYMENT OPTIONS:

Pay Online - Log in to view your bill electronically through the SmartHub site or the mobile app. You may authorize payment from your bank account or a Visa/Mastercard/Discover.

Quick Pay - One-time-Payment - Do you want to make a quick, one-time online payment without logging into your SmartHub account? All you need is the account number and the first five letters of the primary member's last name. If you choose to allow another person to make a payment on your account by this method, please be advised they will be able to see your current balance or past due balance, but no other account information.

***NEW* Prepaid Billing Program** - This program allows you to pay your electric accounts as you choose. You purchase electricity before you use it. Payments can be made when and how you want- Online, or in the SmartHub mobile app. When your account runs low you will receive an alert. Prepaid billing allows you to control your budget well beyond what you can with monthly billing. Because you pay in advance on prepaid billing, you control how much you use and spend BEFORE you get billed for it. Keeping an eye on your account in SmartHub helps you recognize how you use electricity and when you need to cut back to stay on budget.

Auto Pay Program - Sign up for recurring payments through SmartHub using your bank account or a Visa/Mastercard/Discover. Simply sign-in or register for SmartHub to get started. Once you sign in to SmartHub, choose Auto Pay Program under the Billing & Payments tab. After adding an account, the total bill amount will be withdrawn from your payment method on the 20th of each month. This program is ideal for everyone especially travelers and snowbirds, and assures your good credit rating with Riverland Energy.

Pay by Phone - Make payments by phone with your credit/debit card or bank account using our automated phone system. This service is available 24/7. Just call 888-220-8233 and follow the step-by-step instructions.

Pay by Mail - Please allow mail time for payment to be received before the due date. Please call the billing team if additional time is needed.

Pay in Person - Drop off your payment at one of our offices in Holmen or Arcadia. Use the drop box outside of each office for after hours to drop off payments.



The Summer Shift supports stable rates by helping members use less electricity during times of high demand. Anyone can participate by "shifting" non-essential energy use to before 11a.m. or after 7p.m., during summer weekdays (June through August).

Below is a power tip to also help save energy and improve in-home comfort this summer.

DISCOVER POWER TIPS

Bump up the Thermostat setting 4 degrees on summer weekdays!

OPERATING STATISTICS

	May			
	Monthly		Year-to-date	
	2023	2024	2023	2024
KWHS PURCHASED	21,462,112	20,629,286	120,961,960	116,532,289
KWHS SOLD	20,702,972	20,209,386	116,605,019	112,190,472
REVENUE	3,179,996	3,248,418	16,617,910	17,449,499
COST OF PURCHASED POWER	1,739,427	1,743,055	9,399,343	9,410,132
OTHER EXPENSES	1,598,201	1,728,490	7,056,767	7,435,989
OPERATING MARGINS	(157,632)	(223,127)	161,800	603,378
NON-OPERATING MARGINS	6,822	29,317	50,410	62,863
CAPITAL CREDITS-ASSOC. ORGANIZATIONS	55,848	69,401	307,228	380,318
TOTAL MARGINS	(94,962)	(124,409)	519,438	1,046,559